Certification Letter for Victim of Family Violence Waiver for Electric and Telephone Service Deposit

This form serves to certify the person listed below is a victim of family violence as defined by Texas Family Code §71.004, and therefore has demonstrated satisfactory credit for the purposes of establishing electric and telephone service per P.U.C. Substantive Rules §25.478 (a)(3)(D) and/or §26.24 (a)(1)(B)(iv). **Telephone service must be with a Dominant Certificated Telecommunications Utility.**

Requirement of deposit must be waived for the below named customer for electric and/or telephone service.

Name:_____

Electric Service Provider & Account Number:_____

Telephone Service Provider & Account Number:_____

The following Certifying Entity has determined that the above named Applicant is a victim of family violence as defined in Texas Family Code §71.004. (**Only one certifying entity is required.**)

Family Violence Center (Agency Name): _____

Treating Medical Personnel (Name of Organization):_____

Law Enforcement Personnel (Specify Division):_____

Office of Texas District or County Attorney (Specify Division):_____

Office of the Attorney General (Specify Division):_____

Texas Equal Access to Justice Foundation Grantee* (Name of Grantee):_____

*To locate free Civil Legal Services providers funded by the Texas Equal Access to Justice Foundation, go to: www.teajf.org.

By my signature I certify that the above named Applicant has been determined to be a victim of family violence as defined in Texas Family Code §71.004 and I am qualified to make that determination.

Signature: _____ Date:_____

Printed Name:_____

Job Title:_____ Contact Number:_____

TEXAS RETAIL ELECTRIC PROVIDERS:

Abacus Energy Resources	**866-308-6005**	**Hino Electric Power Co.**	**877-762-0530**
Accent Energy	800-947-8683	Hudson Energy Services	866-729-3822
Affordable Power Plan, LP	888-456-2085	Just Energy	866-548-7690
Alliance Power Company	877-879-3921	Kinetic Energy, LLC	866-551-3674
Ambit Energy	877-805-5606	Liberty Power	877-772-2354
AmeriPower, LLC	877-335-0180	Mega Energy	866-599-6342
Amigo Energy	888-835-6359	MXenergy	888-858-8944
Andeler	866-578-2358	Nations Power, LLC	866-922-4099
APNA Energy	877-728-2762	Nueces	866-206-7252
Apollo Power and Light	866-567-8036	OnPAC Energy	866-696-6755
Bounce Energy	888-801-6681	Our Energy, LLC	800-246-0453
Brilliant Energy, LLC	877-789-8806	Penstar Power	866-343-3445
Champion Energy Services	888-653-0095	Potentia Energy, LLC	877-668-5673
Cirro	866-691-1911	Prier Energy	877-243-1274
Clearview Electric Inc	877-329-0031	Reliant Energy	800-563-0120
CPL Retail Energy, LP	866-791-4331	Simple Power	888-897-4699
Direct Energy Multifamily	866-791-4331	Southwest Power and Light	866-941-7975
Direct Energy, LP	866-791-4331	Spark Energy L.P.	877-374-8007
Discount Power	877-816-1396	StarTex Power	866-477-8576
Dpi Energy	800-863-7465	Stream Energy	866-544-0691
Energy Plus	866-857-8014	Tara Energy	888-603-7415
En-Touch Energy	888-880-6844	Texas Power	877-277-3448
Epcot Electric	800-553-6052	Texpo Energy	866-937-5937
First Choice Power	866-896-7311	True Electric, LLC	866-639-0023
Frontier Utilities Inc	866-926-8193	TXU Energy	866-245-0087
Gateway Energy Service	877-326-6810	WTU Retail Energy, LP	866-791-4331
Gexa Energy	866-675-4392	Y.E.P.	866-937-5937
Glacial Energy of Texas, INC.	888-277-2380	Young Energy, LLC	866-550-9557
Green Mountain Energy Company	888-307-2674		

DOMINANT CERTIFICATED TELECOMMUNICATIONS UTILITIES:

DCTU	Fax Number
AT&T	800-859-0018
Verizon	512-370-4275
Sprint	888-436-7836
Windstream	512-457-9991

RESOURCES FOR VICTIMS OF FAMILY VIOLENCE

Link Up Program:

The Link-Up program significantly reduces the cost of installation of telephone service. The customer must request the Link-Up discount from the telephone company when they are seeking new service or moving. For more information go to: http://www.puc.state.tx.us/ocp/assist/linkup/linkup.cfm

Waivers of Deposit for Gas Service:

Waivers of deposit for gas service are also available to victims of family violence. To receive a wavier form, call the Texas Council on Family Violence at: (800) 525-1978 or you may download the form at: http://www.tcfv.org/pdf/Waiver%20of%20Gas%20Service%20Deposit.pdf.

Developed by:
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